

CASE STUDY: OPTIMIZING SITE AND PATIENT ENGAGEMENT IN RESCUE STUDIES

THE CASE

A Phase II oncology study run by a large CRO struggled with slow patient recruitment, poor site engagement, and data entry delays

THE FACTS

Sponsor: Small U.S. biotech with <100 employees

Study Location: United States

















Delayed data entry compromised data integrity and primary end point management



19.5



Exceeded recruitment target on time:

56 patients enrolled in 4 months (Total 93 recruited, of 90 needed)



On-time database lock, with interim analysis on key data completed in 3 weeks

THE RESULT:

Worldwide Clinical Trials engaged sites to dramatically boost recruitment and improve data entry, allowing the sponsor to hit recruitment targets and database lock on schedule.

The sponsor has since awarded two additional pivotal Phase III studies for this product to Worldwide Clinical Trials.

SPONSOR FACED 3 CHALLENGES



PATIENT RECRUITMENT & RETENTION

The study began in Q3 2018. At the time of rescue from a large CRO in Q2 2019, the study had 80% of sites activated but was far behind on enrollment. This can be caused by lack of site engagement, improper recruitment techniques, and a poor understanding of the patient population and their journey.



SITE MANAGEMENT

The sponsor felt sites were not being closely managed and approached when start-up was slow. This can reflect one-size-fits-all planning for site engagement or ineffective communication strategies. Worldwide needed to re-engage 15 sites that were not currently recruiting.



DATA MANAGEMENT

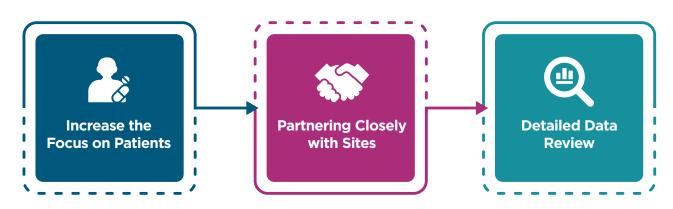
Data were not entered promptly, even for the primary end point. This can result from poor site understanding of the importance of timely data collection, lack of training in study data systems, ineffective site communication with patients, and complex data entry processes. The sponsor needed help gaining control of the integrity of the data.



The sponsor selected Worldwide Clinical Trials to take over the study from a large CRO.

WORLDWIDE'S RESCUE SOLUTIONS

When it's decided that a project needs to be rescued, it's critically important that intervention is swift to keep the study on time and ensure quality. Worldwide used a flexible and customized approach to collaborate closely with the sponsor and get the study back on track. Three key strategies included:



Worldwide focused on understanding the patient pathway to best support patient recruitment efforts. This included working with stakeholders to understand key inclusion criteria, severity scales, visit schedules, and how best to reach the patients and their families. Worldwide also shortened the screening period, easing the site and patient burden.

Frequent communication with site staff and physicians, in addition to regular site education and extra outreach when needed, improved site engagement and recruitment for the study.

The Worldwide team manually reviewed data compliance daily in preparation for the study's interim analysis. This helped justify the initiation of a Phase III efficacy program and support the product for commercialization.



CRO TRANSITION:

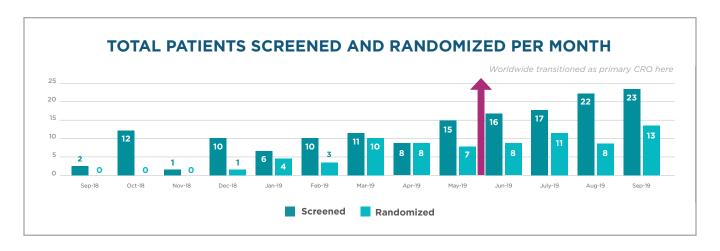
It can be intimidating to contemplate a shift in CRO midstream. But even the most complex, struggling studies have a chance to succeed when a competent, uncommon CRO takes the reins.

- Worldwide completed the CRO transition seamlessly in **less than 90 days** and in the interim, conducted feasibility and activated 4 more high-impact sites.
- Worldwide's study rescue allowed the sponsor to take a step back and focus on their strategy for further product development.

THE RESULT: A SUCCESSFUL RESCUE

PATIENT RECRUITMENT & RETENTION:

Worldwide fully enrolled the study on time, with 93 patients within 7 months of the CRO transition. This more than doubled the prior recruitment rate, and the average number of patients screened tripled between August and September.



DATABASE LOCK:

The program achieved DBL on schedule, with interim analysis on "key" data points completed within 3 weeks. Worldwide was able to recruit for the study, manage all vendors, and bring in the data needed for an end-of-Phase II meeting with the FDA.





FORWARD DEVELOPMENT PROGRESS: The sponsor has awarded two pivotal Phase III studies for this drug/indication to Worldwide and has begun discussions for a pivotal study on another drug in their pipeline.

COMMON ONCOLOGY TRIAL CHALLENGES—AND HOW TO ADDRESS THEM

The takeaways from this successful study rescue can be used to refine approaches to many study rescues and can benefit any planning team during trial design and implementation.



RECRUITMENT CHALLENGES VARY BY STUDY.

In this case, recruiting relatively stable patients who were doing well on an approved prostate cancer maintenance therapy was difficult—they didn't tend to complain of the symptoms required for eligibility. This made it hard for healthcare staff to identify them and made patients unlikely to seek a trial or care on their own.

• Recruitment techniques should be customized to meet the needs of the study and its target population. This requires a deep understanding of the patient journey and a creative, tailored approach to both find and approach patients with a study that meets their needs.



PAIN POINTS REQUIRE HANDS-ON MANAGEMENT.

Many studies struggle with compliance either among patients or study staff. In this case, patients were not sufficiently reporting symptoms—required as part of the primary end point—in the electronic diary. This disrupted the timeline and jeopardized data integrity.

• Devote extra time and attention to managing compliance-related pain points. This may involve daily check-ins and repeated reminders about the importance of compliance. Extra monitoring can avoid the higher price of a failed study.



SITE ENGAGEMENT MAKES A BIG DIFFERENCE.

A major reason this case suffered from slow recruitment and poor compliance was due to inadequately engaged sites. Loss of interest and poor morale only compound recruitment challenges, and the cycle can lead to a downward spiral in study metrics.

• Ensure ongoing site engagement based on site-specific needs. Some site staff get discouraged when initial efforts do not lead to good recruitment, while others may see certain trial requirements as a nuisance. By identifying site-specific issues, CROs and sponsors can tailor engagement strategies throughout the life of the study.

A WORD FROM THE PROJECT MANAGER

Worldwide Clinical Trials was chosen to take over an active Phase II clinical trial from a large CRO in prostate cancer patients experiencing hot flash symptoms. The sponsor came to Worldwide because they felt that site engagement was weak, recruitment was not meeting timelines, and data entry was behind. The study had been running for about 9 months, and it was clear that the existing approach had failed.

We took over the study with more hands-on tactics, broader site management, and regular education and communication. We understood the patient pathway and drove the operational execution more directly.

This approach turned most ambivalent sites into active recruiters, more than doubling the recruitment rate in the first 3 months and tripling that rate in the following 3 months. Enrollment closed on schedule. The Worldwide team's flexible commitment throughout the study rescue process allowed for accurate, complete and verifiable data to support the initiation of a Phase III efficacy program.

The success of our rescue efforts resulted in expanded collaboration on other products in the sponsor's pipeline, as well as a growing, trust-based relationship. This is our goal with every study rescue—to work with the sponsor to enable timely study solutions and create opportunities for them to successfully pursue further drug development.

Katie Hurley
Senior Project Manager
Worldwide Clinical Trials



SERVICES WITH WORLDWIDE

- Site Start-Up
- Project Management
- Data Management
- Clinical
- Pharmacovigilance
- Medical Monitoring
- Quality Assurance
- Medical Writing

THERE'S NO SUBSTITUTE FOR UNCOMMON EXPERTISE



Mireille Cantarini, BSc, MB ChB, MRCP, FFPM Senior Medical Director, Medical Affairs

Dr. Cantarini brings a long history in clinical research to her role as medical and scientific affairs consultant at Worldwide. Sponsors focused on oncology appreciate her experience with the Oncology Early Clinical Development organization at AstraZeneca, where she was involved in Phase I/Ilb studies in several cancer indications across global locations (including the EU, US, Southeast Asia, Japan, South America, South Africa, and China). Most recently, Dr. Cantarini was involved as Executive Medical Director in the Osimertinib (indication T790M-positive non-small cell lung cancer (NSCLC) program, taking the clinical development from first dose-in-human to full regulatory approvals in all major territories (FDA, EMEA, Japan, and China) in four years. She has been board certified in Pharmaceutical Medicine (GMC specialist register) since 2005 and has a 30-plus-year record of publications in peer-reviewed journals.

About Worldwide Clinical Trials

Worldwide Clinical Trials is a global, midsize contract research organization (CRO) that provides top-performing preclinical and Phase I-IV clinical development services to the biotechnology and pharmaceutical industries.

Founded in 1986 by physicians committed to advancing medical science, our full-service clinical experience ranges from early phase and bioanalytical sciences through late phase studies, post approval, and real-world evidence. Major therapeutic areas of focus include cardiovascular, metabolic, neuroscience, oncology, and rare diseases. Operating in 60+ countries with offices in North and South America, Eastern and Western Europe, Russia, and Asia, Worldwide is powered by its more than 2,800 employee experts.

For more information, please visit www.worldwide.com.