



WORLDWIDE CLINICAL TRIALS
SCIENTIFICALLY MINDED · MEDICALLY DRIVEN

SMART IVRS TOLL-FREE/FREEPHONE TELEPHONE NUMBERS

Argentina	08002665294	Lebanon	8557422027
Australia	1800725960	Lithuania	880031887
Austria	0800070225	Luxembourg	80085083
Belgium	080081598	Macedonia	8553623673
Belarus	882000730037	Malaysia	1800 885 789
Bulgaria	008001113211	Mexico	18004360187
Canada	8888257270	Moldova	080061423
Croatia	0800806017	Netherlands	08003949030
Chile	800395281	Norway	80056912
Czech Republic	800050029	Poland	800702798
Denmark	80252518	Portugal	800781353
Estonia	08000044592	Romania	0800400104
Finland	0800417440	Russia	8003335280
France	0805542573	Serbia	0800190644
Georgia	706777829	Singapore	18007231230
Germany	08002002202	Slovakia	0800005303
Greece	0080044143760	Slovenia	080081661
Hungary	0680981512	South Africa	0800204252
Iceland	8007500	South Korea	0809081010
Ireland	1800812355	Spain	900816707
Italy	800931559	Sweden	020109151
Israel	1809388134	Switzerland	800150156
Latvia	80005266	Taiwan	0800666404
		UK	08001456018
		Ukraine	0800502935
		USA	1 8556880053

In the event of a problem with the above numbers, please use the direct number:

Primary SMaRT +44 (0)1753 678102
Secondary SMaRT +44 (0)1753 215 052

To Contact the Helpdesk directly, see phone numbers overleaf.



WORLDWIDE CLINICAL TRIALS
SCIENTIFICALLY MINDED · MEDICALLY DRIVEN

HELPDESK TOLL-FREE/FREEPHONE PHONE NUMBER

Argentina	0800 222 0371	Lithuania	880030216
Australia	1800 3548 72	Lebanon	8557422026
Austria	0800 2972 50	Macedonia	8553623666
Belgium	0800 81167	Mexico	01800 1234 852
Belarus	882000730038	Moldova	080061423
Brazil	0800 7611 124	Monaco	80094199
Bulgaria	00800 1184487	Netherlands	0800 0201184
Canada	1877 5998 072	New Zealand	0800452801
Chile	800 2030 39	Norway	800 11626
China Netcom	108007440607	Peru	0800 54834
China Telecom	108004400683	Philippines	180087395177
Columbia	01800 9442756	Poland	00800 4421 228
Croatia	0800806010	Portugal	800844824
Czech Republic	800 1438 70	Puerto Rico	18778979736
Denmark	808 869 96	Qatar	08000325400
Egypt	08000000472	Romania	0800 896968
Estonia	8000044569	Russia	810 800 2544 1044
Finland	0800 915 084	Saudi Arabia	08000325400
France	0800 9192 81	Serbia	0800190133
Germany	0800 1812 397	Singapore	800 4481 756
Georgia	706777502	Slovakia	800606797
Greece	00800 4414 3227	Slovenia	080081653
Hong Kong	800 930764	South Africa	0800 9839 53
Hungary	0680 0195 05	Spain	900 9689 26
Iceland	8007489	Sweden	020 7972 40
India	0008 0044 02032	Switzerland	0800 5645 34
Ireland	1800 8129 85	Taiwan	0080 1444 446
Israel	1809344227	Thailand	0018004411550
Italy	800 8190 77	Turkey	00800448823844
Japan	0034 800 401057	UK	08000 3254 00
Korea	0079 8442 2081	Ukraine	0800 502169
Latvia	80005279	USA	1 866 818 5810

In the event of a problem with the above numbers, please use the direct number:
+44 (0) 2030249479